

Effective September 8, 2008

Due to the constant evolution of, and additions to, product lines, Sittris encourages reference to:
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General Information & Terms of Sale

Design & Engineering

Design and Engineering are an important part of Sittris's commitment to customer satisfaction. Sittris works with a recognized Canadian product designer who collaborates with a skilled in-house technical research and development team. Sittris manufactures all products in accordance with the BIFMA requirements.

Dimensions

All dimensions noted herein are approximate and subject to slight deviation.

Care and Maintenance

Maintenance of textiles and siliform should include washing with soap and water to maintain appearance.

Warranty

Sittris merchandise is warranted to be free from defects in material and workmanship as follows:

Sittris Series Task Base Chairs	10 years
Sittris Series Chairs	10 years
Stools	10 years
Textiles	1 year
Siliform	10 years

During this warranty period Sittris will repair or at its option replace, free of charge, such merchandise as shall prove to be defective. This warranty does not apply to damage resulting from accident, alteration, misuse, tampering, negligence, or abuse. Textiles and Siliform are not warranted against fading, wear or marking since it is beyond Sittris' control. All other warranties (including any warranty of fitness whether by law, implied or expressed, or otherwise) are hereby excluded.

Terms of Sale

Prices

Published prices are list, freight included. Canadian orders are payable in Canadian funds and are F.O.B. destination. United States orders are payable in United States funds and are F.O.B. destination. Prices do not include taxes or installation.

Terms

Net 30 days from date of invoice for accredited buyers. Interest on overdue accounts may be charged at the rate of two percent per month. The buyer will also be liable for reasonable collection costs and attorney fees.

Credit

Credit may be established upon acceptance of satisfactory references. Sittris requires a bank reference with initial purchase order for new customers. A deposit on all first time orders is standard procedure. Established customers must provide a bank reference to increase current credit limit. Sittris may cancel or change credit terms at its discretion.

Placing Orders

Product Name, Product Number, Quantity, Textile, End User information, Applicable Taxes, a Purchase Order Number, and authorized signature as well as any product specific options (as outlined in the Price List), are required when placing an order.

Terms of Sale cont....

Orders

Orders are accepted by issuance of Sittris's formal order acknowledgement and are subject to the terms and conditions as set forth herein and on the order acknowledgement; notwithstanding any variance from the terms and conditions set forth on buyers order forms.

Order Changes

Requests for changes to orders must be made in writing and are subject to approval.

Cancellation

Orders may not be terminated without Sittris' consent. Cancellation cannot be accepted after the textile has been cut or after materials have been placed on order.

Returns

No merchandise may be returned to Sittris without Sittris's consent. If returned by agreement, transportation must be prepaid. Call customer service first to receive a return goods authorization number (RGA). Product returned without an RGA will be declined.

Delivery

Sittris is not liable for delay or failure to deliver due to strikes, lockouts or other labour difficulties, failure or delay at sources of supply, transportation difficulties, accidents, fire, war, riot, compliance with government regulations, acts of God or other causes of like or unlike nature beyond Sittris's control. Sittris makes every effort to meet required delivery dates and times, however we do not guarantee arrival times. Sittris will not pay any labour charges without Sittris' prior consent. Sittris does not reimburse for late arrival times.

Freight

Freight included to Canada – 10 provinces. U.S.A. – 48 contiguous states. All shipments will be made freight prepaid, dock to dock only, using Sittris' carrier unless advised otherwise by customer. If customer advises carrier, shipments will be made freight collect at customer's expense. Residential and inside delivery charges are extra. Sittris carriers provide one free hour for your receiving department to off-load product depending on the size of the order, after which waiting charges will apply. The customer will be billed accordingly.

Storage

If customer will not accept delivery when goods are ready to ship in accordance with Sittris' order confirmation, Sittris reserves the right to transfer goods to storage at customer's risk and expense and deem such transfer as delivery for all purposes including invoicing and payment.

Claims

Sittris is not responsible for damage suffered in transit or storage. Customer must examine merchandise upon receipt and note any obvious damage on carrier's delivery receipt. Any concealed damage must be reported to Sittris, in writing, within 24 hours of receipt. All packaging materials must be kept for inspection. Sittris reserves the right to send in an inspection agent to assess damage. Failure to make such claims shall constitute full acceptance of the merchandise.

Packaging

As a standard Sittris blanket wraps large orders. If you require your order to be boxed please contact your customer service representative for additional costs.

Product Information

Siliform Colours:

B Black
A Azure
G Grass
O Ochre
V Vanilla

Shell Colours

C Charcoal
S Sand
E Eggshell

Sittris Textiles

Sittris's textiles are available for purchase on a cut yardage and square footage basis respectively at the following list prices:

Standard Vinyls Grade 1	\$ 72.00
Designer Vinyls Grade 2	\$ 95.00
Sustain Grade 2	\$ 95.00
Microcare Grade 4	\$160.00

Sustain

301 Midnight	310 Avacado
302 Charcoal	311 Spice
303 Storm	312 Ocean
304 Neptune	313 Desert
305 Sandalwood	314 Camel
306 Merlot	315 Sky Blue
307 Torch	316 Jade
308 Biscuit	317 Sage
309 Laguna	318 Moss

Microcare

501 Zen - Noire
502 Zen - Glimpse
503 Zen - Holland
504 Zen - Aubergine
505 Zen - Sky
506 Zen - Mouse
520 Checkers - Navy
521 Checkers - Lagune
522 Checkers - Rust
523 Checkers - Coal
524 Checkers - Irish Green

Beam Seating Quotes

Send in a drawing of the configuration you require with your order for a final quote. The corner table is available to accommodate L-shaped configurations. Rectangular/In-line tables are available to a maximum of 2 per beam.

Beam Accessories (see page 15 for pricing)

Corner Table (26" x 26" x 17")
Rectangular/Inline Table (8.5" x 26" x 17")
Floor Mounting Brackets
Back to Back Ganger

Flammability Standards

Where product is required to meet specific flammability codes, please contact the factory with information. Sittris will determine whether product can be manufactured to meet the specific codes in question, a price quotation will be prepared.

Note:

Please see Sittris sample boxes and binders for textile and finishes samples.

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